

**SANITARY SERVICE COLLECTION POLICY
OF
HARRAH DISPOSAL COMPANY**

RESIDENTIAL CUSTOMERS

- 1) POLYCARTS SHALL BE USED FOR NORMAL HOUSEHOLD GARBAGE ONLY. THE RESIDENT SHALL BE RESPONSIBLE FOR THIS CART.
- 2) SHOULD ANY PERSON CHANGE RESIDENCE, THEY SHALL PROMPTLY CONTACT CITY HALL. IF POLYCART IS MISSING FROM HOUSE AFTER ENDING SERVICE, THE LAST CUSTOMER OF THE HOUSE SHALL BE RESPONSIBLE FOR THE COST OF REPLACEMENT OF THAT CART. THE COST OF REPLACEMENT IS \$80.00. CUSTOMER NEEDS TO CONTACT HARRAH DISPOSAL DIRECTLY REGARDING THIS FEE.
- 3) ALL CARTS ARE TO REMAIN AT THE ADDRESS TO WHICH THEY WERE ASSIGNED.
- 4) CARTS SHOULD NOT CONTAIN MORE THAN TWO HUNDRED (200) LBS OF GARBAGE.
- 5) ALL CARTS TO BE EMPTIED SHALL BE PLACED AT THE CITY CURB. CARTS ARE NOT TO BE OBSTRUCTED FROM DRIVERS' VIEW (i.e. BEHIND PARKED CARS, BEHIND HEDGES, ETC). THESE CARTS SHALL BE OUT NO LATER THAN 7:00 A.M. ON THE DAY OF PICK UP. ***(NOTE: DURING THE SUMMER HOURS FROM JUNE 1ST THROUGH SEPTEMBER 1ST, CARTS MUST BE OUT NO LATER THAN 6:00 A.M.)***
- 6) RESIDENTS' PERSONAL CONTAINERS WILL NOT BE PICKED UP! HOWEVER, HARRAH DISPOSAL WILL PULL UP TO (5) EXTRA BAGS FROM THOSE CONTAINERS.
- 7) HARRAH DISPOSAL WILL PICK UP YOUR POLYCART PROVIDED BY HARRAH DISPOSAL BAGGED OR UNBAGGED. HARRAH DISPOSAL WILL PICK UP TO (5) EXTRA BAGS PLACED BESIDE YOUR CART. (NO BAG SHALL WEIGH OVER 35 LBS-NO EXCEPTIONS!)
- 8) **IN ORDER TO PREPARE FOR HARRAH DISPOSAL'S NEW AUTOMATION, ALL CARTS PLACED AT CURB MUST HAVE LIP FACING THE STREET. THESE MUST BE AT LEAST (4) FEET FROM ANY MAILBOX. IF YOU ARE**

PAYING FOR (2) CARTS, THESE MUST BE AT LEAST (3) FEET APART FROM EACH OTHER.

(PG 2)

- 9) SMALL TWIGS WILL BE PICKED UP IN SMALL BUNDLES AND TIED. BOXES WILL ALSO BE PICKED UP IF BROKEN DOWN IN SMALL BUNDLES AND TIED.
- 10) BULKY WASTE PICK UPS WILL BE HELD THE (2ND) SATURDAY OF EVERY QUARTER (JANUARY, APRIL, JULY, OCTOBER). YOU MUST HOWEVER CONTACT HARRAH DISPOSAL AT 405-454-3875 TO HAVE YOUR NAME ADDED TO THE LIST AT LEAST (10) DAYS PRIOR TO THIS DATE. ANYONE AFTER THAT DATE WILL NOT BE ADDED TO THE LIST, BUT WILL BE PLACED ON THE NEXT BULKY WASTE PICK UP DATE. THE BULKY WASTE PICKED UP CAN BE NO MORE THAN (4) CU. YARDS. (CALL THE NUMBER LISTED ABOVE IF UNSURE OF THE YARDAGE OF YOUR BULKY WASTE TO BE PICKED UP)
- 11) HARRAH DISPOSAL CANNOT DISPOSE OF THE FOLLOWING ITEMS NEITHER ON OUR BULKY TRASH PICK UP DAY NOR IN THE POLYCARTS ON REGULAR PICK UP DAY: CONCRETE, SHINGLES, BRICKS, CONCRETE BLOCKS, LANDSCAPE TIMBERS, "CHUNKS" OF TREES, TIRES, BATTERIES, PAINT, PROPANE CYLINDERS, PROPANE BOTTLES, HAZARD WASTE, INCLUDING PATHOLOGICAL OR HOSPITAL WASTE, POISONS, ACIDS, COSTICS, EXPLOSIVES, BODY WASTE, AUTOMOBILE FRAMES, CRANK CASES, TRANSMISSIONS, OR OTHER LARGE ITEMS THAT MAY CAUSE DAMAGE TO OUR EQUIPMENT OR PERSONAL INJURY TO OUR EMPLOYEES, DIRT, ROCKS, CONSTRUCTION OR RECONSTRUCTION DEBRIS RESULTING FROM REPAIRS OF BUILDINGS, ANIMAL EXCRETA, OR ANY ARTICLE OR SUBSTANCE SOILED BY HUMAN OR ANIMAL EXCRETA THAT HAS NOT BEEN WRAPPED AND TIGHTLY SEALED IN A MOISTURE PROOF PAPER, NOR ANY REFUSE WHICH HAS BEEN COMBINED WITH ANY OF THE ABOVE-MENTION ITEMS, SEWAGE, LIQUID WASTE AND OTHER HIGHLY DILUTED WATER CARRIED MATERIALS OR SUBSTANCES IN GASEOUS FORM, SPECIAL NUCLEAR MATERIAL OR BYPRODUCTS OR MATERIALS AS DEFINED IN THE ATOMIC ENERGY ACT OF 1954 AS AMENDED. **ANY DAMAGE CAUSED FROM DISPOSAL OF SAID ITEMS, WILL BE AT THE COST OF THE RESIDENCE FROM WHERE IT ORIGINATED.**
- 12) THE EMPLOYEES OF HARRAH DISPOSAL UTILIZE A "NOT OUT" LIST FOR EVERY ROUTE. IF A CUSTOMER DOES NOT HAVE THEIR TRASH OUT ON THEIR PICK UP DAY AT THE DESIGNATED TIME, THEIR ADDRESS WILL BE PLACED ON THIS LIST. IF YOU FEEL YOUR WERE MISSED AND FEEL YOU HAD YOUR TRASH OUT AT THE APPROPRIATE TIME, YOU SHOULD CALL

THIS OFFICE (HARRAH DISPOSAL) AT 454-3875 WITHIN 24 HOURS OF THE TIME YOU SHOULD HAVE BEEN PICKED UP.

(PG 3)

CLEAN UP DUMPSTERS: HARRAH DISPOSAL HAS DUMPSTERS FOR HOUSEHOLD CLEAN UP. THE COST IS \$100.00 FOR (4) DUMPS AND **MUST BE USED WITHIN (30) DAYS.** THIS REQUEST IS HANDLED BY HARRAH DISPOSAL **NOT** THROUGH CITY HALL. IF INTERESTED, CALL 405-454-3875 (HARRAH DISPOSAL).

COMMERCIAL CUSTOMERS

- 1) **NO EXTRA GARBAGE** WILL BE PICKED UP BESIDE EITHER COMMERCIAL POLYCARTS OR DUMPSTERS. IF YOU NEED AN EXTRA PICK UP, CALL HARRAH DISPOSAL (405-454-3875) FOR THIS REQUEST.
- 2) BULKY TRASH PICK UP FOR COMMERCIAL CUSTOMERS IS THE SAME AS FOR RESIDENTIAL. IT WILL BE ON THE (2ND) SATURDAY OF EACH QUARTER (JANUARY, APRIL, JULY, OCTOBER) AND YOU MUST CALL HARRAH DISPOSAL (405-454-3875) TO HAVE YOUR BUSINESS PUT ON THE LIST AT LEAST (10) DAYS BEFORE THAT DATE AND PICKUP CAN BE NO MORE THAN (4) CU. YARDS.

IF YOU SHOULD HAVE ANY COMPLAINTS, YOU MAY CONTACT US (HARRAH DISPOSAL-CONTRACTOR FOR CITY OF HARRAH) DIRECTLY AT (405-454-3875). YOU MAY ALSO CONTACT HARRAH CITY HALL (405-454-2951) IF QUESTIONS REGARD BILLING, ETC.